

METUNG YACHT CLUB

MEMBER SURVEY

Any information you provide will be treated in the strictest confidence and you will not be able to be identified in any reporting of the results unless you give Metung Yacht Club permission to do so.

You are not under any obligation to participate however the Club would appreciate any input you can give. This is your opportunity to help the club move into the future and better serve the needs and wishes of its members. The clear identification of member's ideas and concerns is key to this.

For Family Members, a survey from each adult would be appreciated if possible.

We would very much appreciate feedback from Past Members as well. If this is you please fill in Section 6 (plus if you wish, any other sections you believe are relevant).

SECTION 1 - Your Details (Past members please go to Section 6)

Who are you? (Tick Only ONE Box for each question unless otherwise indicated)	
Name (optional but would help the Club to follow up on any ideas or issues you raise)
Your phone and / or email contact details (optional)
1 Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female
2 Age:	<input type="checkbox"/> < 25 <input type="checkbox"/> 25-40 <input type="checkbox"/> 41-55 <input type="checkbox"/> 56-65 <input type="checkbox"/> 66-75 <input type="checkbox"/> >75
3 Current Status	<input type="checkbox"/> Student <input type="checkbox"/> Working <input type="checkbox"/> Retired <input type="checkbox"/> Home <input type="checkbox"/> Other _____
4 What is the post code of your home?	_____
5 If your home is not in the Metung Area how much time do you spend in Metung?	<input type="checkbox"/> Summer holidays <input type="checkbox"/> Weekends <input type="checkbox"/> Ad Hoc <input type="checkbox"/> <4 weeks pa <input type="checkbox"/> 4-10 wks pa <input type="checkbox"/> >10 weeks pa
6 What kind of membership do you have?	<input type="checkbox"/> Ordinary <input type="checkbox"/> Social <input type="checkbox"/> Hon Life <input type="checkbox"/> Family <input type="checkbox"/> Junior <input type="checkbox"/> Past Member If Family how many under 18 does it cover _____
7 How long have you been a member?	<input type="checkbox"/> < 1 Year <input type="checkbox"/> 1-2 Years <input type="checkbox"/> 3-5 Years <input type="checkbox"/> 6-9 Years <input type="checkbox"/> 10-15 Years <input type="checkbox"/> >15 Years
8 How would you describe your boating experience (tick more than one if applicable).	Sailor: <input type="checkbox"/> Experienced <input type="checkbox"/> Novice <input type="checkbox"/> None Motor Boat: <input type="checkbox"/> Experienced <input type="checkbox"/> Novice <input type="checkbox"/> None
9 What is your interest in participating in yacht racing	<input type="checkbox"/> Currently race regularly <input type="checkbox"/> Keen to race regularly <input type="checkbox"/> Keen to learn to sail & crew. <input type="checkbox"/> No race interest
10 Do you own a boat(s) kept on the lakes?	<input type="checkbox"/> Yes <input type="checkbox"/> No (If No go to Section 2)
11 What type of boat(s) is it?	<input type="checkbox"/> Keel Boat (hard stand) <input type="checkbox"/> Keel Boat (in water) <input type="checkbox"/> Sailing Dingy <input type="checkbox"/> Gaffer <input type="checkbox"/> Motor Boat (trailer) <input type="checkbox"/> Motor Boat (in water) <input type="checkbox"/> Other
12 What is the length of your boat(s)?	<input type="checkbox"/> < 7m (23ft) <input type="checkbox"/> 7-9m (23-29.5ft) <input type="checkbox"/> 9-11m (29.5-36ft) <input type="checkbox"/> > 11m (36ft)

SECTION 2 -Your use of the Club

What do you do at the club? (Tick more than one if applicable)	
13	<p>How often do you come to the club?</p> <p><input type="checkbox"/> Less than once per mth <input type="checkbox"/> Once or twice per mth</p> <p><input type="checkbox"/> Once a week <input type="checkbox"/> More than once a week</p>
14	<p>What facilities do you & your family use when you come to the club? (tick as many as applicable).</p> <p><input type="checkbox"/> Hardstand <input type="checkbox"/> Hardstand Crane</p> <p><input type="checkbox"/> Shire Marina <input type="checkbox"/> Dingy storage & ramp</p> <p><input type="checkbox"/> Bar <input type="checkbox"/> Restaurant</p> <p><input type="checkbox"/> Showers <input type="checkbox"/> Toilets</p> <p><input type="checkbox"/> BBQ <input type="checkbox"/> Club's free Internet</p> <p>Other</p>
15	<p>How would you rate your use of the club's facilities?</p> <p><input type="checkbox"/> Light <input type="checkbox"/> Medium <input type="checkbox"/> Heavy</p>
16	<p>What are your main uses of the club? (tick as many as applicable).</p> <p><input type="checkbox"/> Dingy racing <input type="checkbox"/> Keel boat Racing</p> <p><input type="checkbox"/> Cruising <input type="checkbox"/> Messing around in boats</p> <p><input type="checkbox"/> Volunteering <input type="checkbox"/> Eating & Socializing</p> <p><input type="checkbox"/> Other Club events <input type="checkbox"/> Other</p>
17	<p>Does your partner come to the club?</p> <p><input type="checkbox"/> Often <input type="checkbox"/> Occasionally <input type="checkbox"/> Almost never</p>
18	<p>What would increase your partner's use of the Club?</p> <p>Comment:</p> <p>.....</p>
19	<p>What events have you attended in the last 12 months? (tick as many as applicable).</p> <p><input type="checkbox"/> Saturday racing <input type="checkbox"/> Wednesday racing</p> <p><input type="checkbox"/> Classic Wooden Boat racing</p> <p><input type="checkbox"/> Social Cruise events <input type="checkbox"/> Opening Day</p> <p><input type="checkbox"/> Presentation Night <input type="checkbox"/> AGM and Member meetings</p> <p><input type="checkbox"/> Dinners <input type="checkbox"/> Other</p>
20	<p>Would any of the following facilities encourage you to make more use of the Club? (tick as many as applicable)</p> <p><input type="checkbox"/> A coffee machine <input type="checkbox"/> A lounge area with sofa</p> <p><input type="checkbox"/> Access to music <input type="checkbox"/> Children's play area & toys</p> <p><input type="checkbox"/> Library (books, mags & videos)</p> <p><input type="checkbox"/> Out of hours access to the Clubhouse.</p> <p>Other</p>
21	<p>Which Events would you consider using the club facilities for? (tick as many as applicable).</p> <p><input type="checkbox"/> Birthday <input type="checkbox"/> Wedding</p> <p><input type="checkbox"/> Family gatherings <input type="checkbox"/> Business meetings</p> <p><input type="checkbox"/> Exercise classes Other</p>

22/ Is there anything we have left out or you would like to say about Your Use of the Club?

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SECTION 3 - Club Activities

Circle the numbers 1 to 5 to indicate your level of agreement with the following statements

	Their importance to you.	Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
23	Yacht Racing is important to the Club.	1	2	3	4	5
24	The Junior racing program is important to the Club	1	2	3	4	5
25	The Junior program should include non-racing options	1	2	3	4	5
26	Cruising & non-racing boating events are important to me.	1	2	3	4	5
27	There should be more Club emphasis on cruising events on the Lakes (sail & motor).	1	2	3	4	5
28	Motor boating activities would be important to me.	1	2	3	4	5
29	Specific wooden boat activities would be important to me.	1	2	3	4	5
30	I would like to attend evening talks by guest speakers on topics of racing or cruising interest.	1	2	3	4	5
31	Club social activities are important to me.	1	2	3	4	5
32	The bar is an essential Club service.	1	2	3	4	5
33	The restaurant is an essential Club service.	1	2	3	4	5
34	To increase social interaction of members & family use, increased access to the Club should be provided outside bar hours (possibly by keys for members).	1	2	3	4	5
35	There should be more informal social events.	1	2	3	4	5
36	There should be more family orientated events.	1	2	3	4	5

37/ Is there anything we have left out or you would like to say about CLUB ACTIVITIES?

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SECTION 4 - Organization, Strategy & Communications

Circle the numbers 1 to 5 to indicate your level of agreement with the following statements

Clubhouse	Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
38 The Club needs more regular Meetings of Members to facilitate communication (currently only the annual AGM)	1	2	3	4	5
39 I currently receive adequate written reporting on the Clubs activities, strategy and finances.	1	2	3	4	5
40 I currently receive adequate advance notification of Club activities & events.	1	2	3	4	5
41 New Members are being adequately welcomed and introduced to the Club	1	2	3	4	5
42 Updating of the Club's Strategic Plan is important	1	2	3	4	5
I prefer receiving Club communications via:					
43 email	1	2	3	4	5
44 Snail mail	1	2	3	4	5
45 Facebook	1	2	3	4	5
46 The Club website	1	2	3	4	5

47/ Is there anything we have left out or you would like to say about Organization, Strategy & Communications ?

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SECTION 5 - Yachting (please answer at least questions 48, 49 & 56, if other questions are not relevant).

Circle the numbers 1 to 5 to indicate your level of agreement with the following statements

	I think that:	Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
48	Yacht racing is important to me.	1	2	3	4	5
49	I am interested in participating in yacht racing	1	2	3	4	5
50	Twilight sailing would be better held on Tuesday night	1	2	3	4	5
51	Twilight sailing would be better held on Wednesday night	1	2	3	4	5
52	Twilight starts should be at 6.15pm as currently	1	2	3	4	5
53	Twilight starts should be earlier, say 5pm	1	2	3	4	5
54	Twilight starts should be even earlier, say 4pm	1	2	3	4	5
55	I would be interested in presentations on racing rules, sailing techniques, tactics etc, if put on by the Club.	1	2	3	4	5
56	A Women on Water initiative by the Club to increase female participation in sailing is important.	1	2	3	4	5
57	The berthing cost of the shire's Metung Marina has discouraged me from locating my boat there.	1	2	3	4	5

Circle the numbers 1 to 5 to indicate your level of agreement with the following statements

	I currently don't participate in racing because of:	Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
58	The need to be a Club Member	1	2	3	4	5
59	Lack of crew	1	2	3	4	5
60	The cost of sailing fees	1	2	3	4	5
61	The Australian Sailing registration fee.	1	2	3	4	5
62	The cost of insurance	1	2	3	4	5
63	Races are held on Saturday	1	2	3	4	5
64	The length of races	1	2	3	4	5
65	On water starts in Lake King	1	2	3	4	5
66	The number of races in the Club Championship (16)	1	2	3	4	5
67	The small number of drop races allowed.	1	2	3	4	5
68	The time of racing during daylight saving, i.e. 2pm	1	2	3	4	5
69	Difficulty launching my boat	1	2	3	4	5
70	The desire to have somebody more experienced on board.	1	2	3	4	5
71	I would prefer to participate in social sailing events (twilight sailing or overnight cruises).	1	2	3	4	5

72/ Is there anything we have left out or you would like to say about YACHTING at the club?

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73/ Is there anything we have left out or you would like to say about ANY ASPECT OF THE CLUB
Do you have suggestions to increase membership, improve communications, improve the Club's value to members, improve the Club facilities etc

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SECTION 6 - Past Members only

Your background & Input	
Name (optional but would help the Club to follow up on any ideas or issues you raise)
Your phone and / or email contact details (optional)
P1 Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female
P2 Age:	<input type="checkbox"/> < 25 <input type="checkbox"/> 25-40 <input type="checkbox"/> 41-55 <input type="checkbox"/> 56-65 <input type="checkbox"/> 66-75 <input type="checkbox"/> >75
P3 What kind of membership did you have?	<input type="checkbox"/> Ordinary <input type="checkbox"/> Social <input type="checkbox"/> Hon Life <input type="checkbox"/> Family <input type="checkbox"/> Junior <input type="checkbox"/> Past Member If Family how many under 18 did it cover _____
P4 How long were you a member for?	<input type="checkbox"/> < 1 Year <input type="checkbox"/> 1-2 Years <input type="checkbox"/> 3-5 Years <input type="checkbox"/> 6-9 Years <input type="checkbox"/> 10-15 Years <input type="checkbox"/> >15 Years
P5 What was your last year as a member	_____
P6 Did you own a boat located on the Lakes when a member?	<input type="checkbox"/> Yes, a Yacht <input type="checkbox"/> Yes, a motor boat <input type="checkbox"/> Yes, Other <input type="checkbox"/> No
P7 Did you participate in Club sailing activities	<input type="checkbox"/> Yes <input type="checkbox"/> No
P8 Why did you cease your membership (tick more than one if appropriate).	<input type="checkbox"/> The cost <input type="checkbox"/> Moved out of the area <input type="checkbox"/> Did not use the Club <input type="checkbox"/> Children ceased sailing <input type="checkbox"/> Concerned about the direction the Club was taking <input type="checkbox"/> Other

P9/ Is there anything we have left out or you would like to say about LEAVING THE CLUB?

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Finally, thank you for your assistance.
Please mail to "Survey", Metung Yacht Club, PO Box 60, METUNG VIC 3904 (pre-addressed envelope provided) or scan and email to s.t.owens@bigpond.com or drop into the box provided behind the Bar at the Club.